

## How to register your child for camp online

### Learn how to register your child for camp in 4 easy steps!

In the following guide, you will learn how to:

- 1. Create your family account;
- 2. Add your child to your family account;
- 3. Register your child to a camp program;
- 4. Schedule your payments and make the down payment.

#### **Before you start**

If you are interested in:

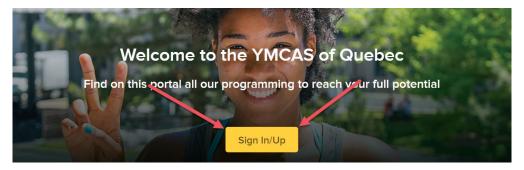
- · financial assistance;
- third-party billing;
- · or our Companion Program,;

please email us at **contact@ymcaquebec.org** or call us at **514-789-8001 extension 1524** before you sign up, so that we can assist you with your registration.

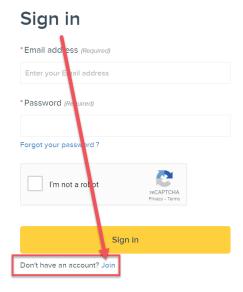


#### **Step 1: Creating your family account**

- ▶ 1. Open a web browser and go to: <a href="http://ca.apm.activecommunities.com/ymcaquebec.">http://ca.apm.activecommunities.com/ymcaquebec.</a>
- 2. Click on "Sign In/Up".

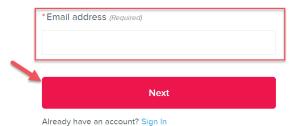


3. Click on "Join" at the bottom of the page.



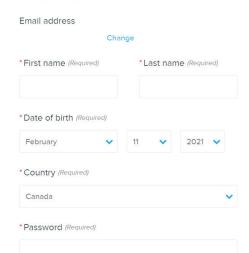
- ▶ 4. Enter your *email address*.
- 5. Click on "Next".

#### Enter your email address





- 6. Enter your personal information on the Sign Up page. The "\*" indicates fields that must be completed.
- 7. Enter a *Password*.
  - \*\*All **passwords** must be 8 or more characters, with three being in lowercase, uppercase, and a number or special character.
- 8. Confirm your *password*.
- 9. Click on "Next" at the bottom of the page.
- ▶ 10. On the following page, enter your personal and your contact information.



Sign up

▶ 11. When you have filled out all required fields, check the box that indicates that you are indeed, not a robot.



- ▶ 12. Click on "Submit".
- ▶ 13. Your account has now been created! You will receive <u>a confirmation email to activate your</u> account.
- ▶ 14. Open the email from the YMCAs of Québec.
- ▶ 15. Click on "Activate Now".
- ▶ 16. You will be redirected to the Sign in page for your account. A message will appear telling you that your account is now active!



Dear Meredith:

Thank you for registering our website. Press the button below to verify your email and activate your YMCAs of Quebec account:



For your security, please keep your account login information safe.



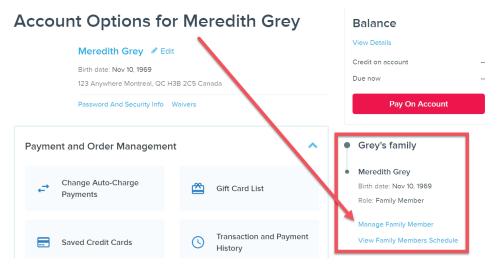
▶ 17. Enter your email and password to continue your registration!



#### Step 2: Adding your child to your family account

In the My Account tab, under the "Family" section:

▶ 1. Click on "Manage Family Member".



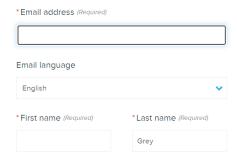
2. Click on "Add Family Member".

#### My Family Members



▶ 3. Enter your child's personal information.

#### Add new family member

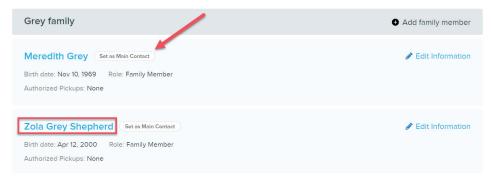


- ▶ 4. Click on "Submit" when all fields have been completed.
- 5. On "My Family Member's" page, you will now see your child's profile.



▶ 6. Click on "Set as Main Contact" next to the adult's name.

#### My Family Members

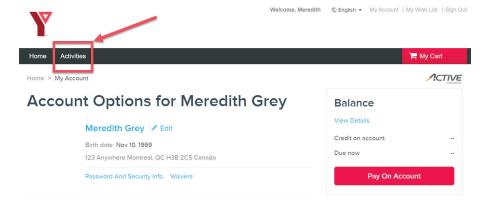


7. Click on "My Account" at the top to return to the main page and to continue with the registration.

#### **Step 3: Registering your child to a camp program**

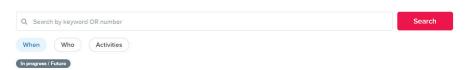
#### On the main page:

1. Click on "Activities".



- ≥ 2. Search for the activity using a key word (e.g., Concordia or Kanawana, etc.) or enter a catalogue number in the search bar.
- 3. If your search yields no results, scroll down the page and browse through the activities displayed.

#### **Activity Search**

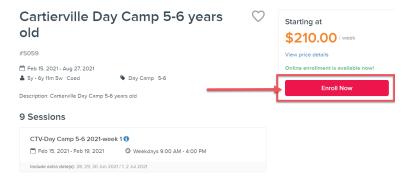




4. Once you have located the activity that interests you, click on "View Fee Details" to get more information about the program.



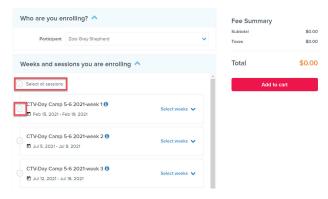
- ▶ 5. On the following page, you will find the details regarding the date and time, age categories, price breakdown, etc.
- ▶ 6. Once you have reviewed the information, click on "Enroll Now".



7. Select the person you would like to enroll from the drop-down menu.

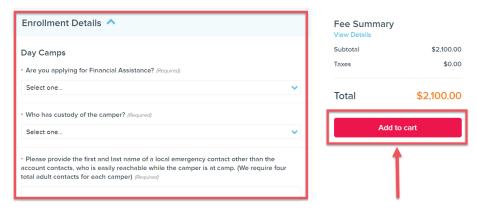


8. Then, you can either click on "Select all sessions" or click on the button next to eacg individual sessions to customize your registration. After you have made your selection, the fee summary will update.





- 9. Answer all the questions under the "Enrollment Details" section before proceeding to payment. The "\*" symbol indicates that these fields must be completed.
- ▶ 10. Click on "Add to Cart" when all required fields have been filled out.



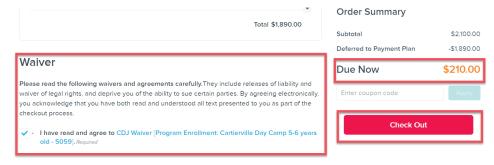
On the next page, you will see a summary of the payment plan, the scheduled payment dates, as well as the total amount to be paid.

▶ 11. Scroll down to the bottom of the page.

#### **Shopping Cart**



- ▶ 12. Read the waiver and check the box to indicate that you have read it.
- ▶ 13. The right side of the screen will display the amount "*Due Now*" (this is the down payment).
- ▶ 14. Click on "Check Out" when you have finished reviewing this page.





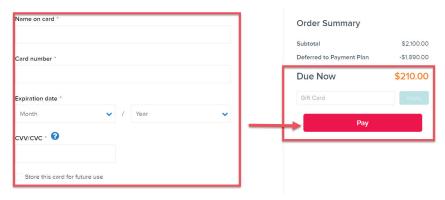
#### Step 4: Scheduling payments and making the down payment

**Check Out** 

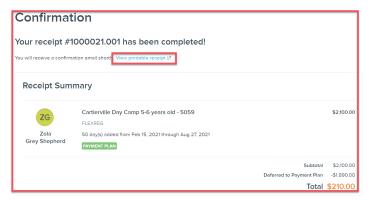
 Select either "Credit Card" or "Electronic Cheque" (Bank account) to schedule pre-authorized payments.

# Payment Information Payment Method Credit Card Electronic Cheque ACT' or Active Network will show up on your credit card statement for this payment. We accept the following card types:

- 2. Fill out the payment information and make sure the Billing Address is filled out correctly.
- 3. Click on "Pay".



- ▶ 4. Your transaction has now been completed and your child can enjoy the best camp ever!
- 5. Click on "View Printable Receipt" to see a summary of the transactions.



Note: you will automatically receive your receipt by email once the transaction is complete.

If you have any questions, please email us at *contact@ymcaquebec.org* or call us at **514-789-8001 extension 1524**. We would be more than happy to help!