

FREQUENTLY ASKED QUESTIONS

1. What does full supervision in Yogi (Kinderski, Adventurers) and Yahoo mean?

The children are with an instructor from the moment they arrive at the bus stop until they return at the end of the day. The morning, when the children are more alert and eager, is used as the main teaching time. The afternoon is spent skiing and playing various games aimed at improving the children's skill level.

2. How do I register myself or my child for the ski school?

Go to www.ymcaquebec.org/skischool. You will find a link that will bring to a registration page with detailed instructions to follow.

3. What time does the bus arrive at the pick up stop and return in the evening?

This depends on the participant's bus stop choice. A bus schedule is provided to all participants one week before the start of the program. Buses are scheduled to arrive at bus stops between 6:55am and 8:00am and to return between 5:00pm and 6:45pm. The schedule may vary depending on the location of the hill.

4. I chose the U-drive option, what time should I arrive at the hill by?

Yogi and yahoo buses generally arrive at the hill around 9am while Yeti and Ynterlude arrives by 9:30am. All courses end around 3:30pm and the buses depart the hills at 4pm.

5. Can I or my child participate in both skiing and snowboarding?

Students must choose one of the two sports to participate in. Children under the age of eight are not permitted to participate in the snowboard program.

6. How will I know who my child's instructor is?

Parents will receive a call from their children's instructor the week prior to the start of ski school. Any last minute questions can be answered at that time.

7. When will my child meet their instructor?

Your children will meet their instructor as they get off the bus. All YMCA ski instructors ride the buses with the students, although it could happen that your child's instructor be on a different bus.

8. Do children need to bring a lunch?

All ski centers have cafeteria facilities. We strongly recommend that all participants in the Yogi full-supervision programs (Kinderski and Adventurers) bring their lunch, as they will eat with their group in the cafeteria. The children can bring a reasonable amount of pocket money for a snack or hot chocolate. All other participants are free to bring or buy their lunch and eat in the cafeteria.

9. Who do I contact in the event of a problem?

If there are any problems after a ski day please contact our office at the Downtown Y centre, at ski.school@ymcaquebec.org or (514) 849-5331 ext. 255.

10. How do I know if a ski school outing is cancelled?

The decision to cancel a ski school outing is taken before 7 p.m. on the day before the excursion. Please consult the News & Events section of our website or listen to the recorded message at 514-849-5331 ext. 255, after 7pm the night before each outing to confirm its status.

11. How do I know which hill my child is going to?

Schedules will be sent out to all participants one week before the start of the program. However, hills are subject to change due to cancellations, weather and snow conditions. Please consult the News & Events section of our website after 7pm the night before each outing.

12. Why has the Jay Peak outing been removed from the Yeti program?

Due to new border regulations, it has become more difficult to bring a full bus of participants across the border (passport regulations, long delays). As such, we have made the decision to remove the Jay Peak trip from our program for the 2011 season and will reevaluate the situation for future years.

13. Can different discounts be combined?

The only discounts that can be combined are the early bird discount and the 65 years plus discount. You may also combine the u-drive (no transportation needed) discount with any other discount.

14. Is there a discount for students in grade 4 or 5 with the Ski Québec Passport?

Since our tickets are pre-purchased we cannot provide a discount for those with the Ski Québec Passport.

15. Does the YMCA Ski and Snowboard School provide equipment?

We do not provide equipment but various ski and snowboard stores around Montreal sell new and used equipment. You may also rent equipment for the season, but we do not permit participants to rent from the hill each week as it can be very time consuming.

For more information on purchasing used equipment or renting equipment, we suggest visiting the following stores:

Play it Again Sports: www.playitagainsports.com

Poubelle du Ski: www.poubelleduski.org



Have a wonderful ski & snowboard season!

